

To whom it may concern,

My name is Pam Liverman and I am the Director for The CENTER for Therapeutic and Educational Riding, Inc. We are a non profit organization that provides services to individuals with special needs in Delaware and the surrounding area.

I write this letter to you today to recommend Michelle Brown.

It is difficult to find words to explain to you what she and her organization has done for our program. She came highly recommended to us by another organization that had used her services and were very pleased with her work. That has become an understatement of her ability to do no less then redefine a life's work.

After working with several other consultants, I was hesitant to begin the process once again. Michelle presented to us with both confidence and patience, with an openness to our thoughts and needs. Each week we met as she guided us through the next step in the process while being clear about what was set out the week before. She sat and listened every week as we poured out our thoughts, she sifted through them, redirected when necessary, dug deeper when needed and was able to keep a thread of continuity that we never imagined anyone could do. As with each consultant before, when we were done, we were handed a neatly presented document of the work that had been done. For the very first time, as I reviewed it, I UNDERSTOOD IT! It was exactly the plan, the road map on how to accomplish it and a time frame to manage it. I can not tell you how impressed, relieved and excited I was to actually receive I tool that I could work with. Since ending our weekly meetings, Michelle has kept in touch with us, making sure we are on track and if any significant changes have occurred that effect our plan.

Simply put, Michelle Brown has regenerated the mission of our program, set us on a realistic, achievable goals and we are forever grateful that we know her.

Should you have any questions or would like to speak with me personally, please call me at 302.437.6515 or 302,376.9594.

Respectfully

Pamela L. Liverman
Executive Director